



VOSA

Vehicle & Operator Services Agency

**Project update
– April 2005**

MOT Computerisation goes live

The operational roll-out of the MOT Computerisation service began on Monday 18 April 2005. This followed the completion of final field trials which proved the functionality of the system. After receiving feedback from the garages involved in the trials, we have re-designed the roll-out which will facilitate a smoother transition all round. Roll-out to the c19,000 MOT garages will take place over a period of several months.

Implementation for each garage will be phased, to ensure they are equipped, trained and ready to move onto the computerised system. Garages will have a much improved helpdesk service, including training advisers, and additional back up processes if needed. Minor amendments to how the system is used will be implemented to offer garages more flexibility in providing their MOT service. The 3,000 or so garages that had been installed and trained on or before 15 April will be 'activated' at the rate of 180 per day over the first 4 weeks.

MOT Computerisation is a major step forward for the industry, and will lead to an improvement in testing standards and MOT Scheme administration, as well as the ability to electronically re-license vehicles. This will benefit both motorists and MOT garages. Further details will be sent to you in the next Special Notice and featured in the next edition of Matters of Testing.

Thank you to all the garages who have helped us with the trials and I look forward to a successful roll-out of MOT Computerisation during the rest of 2005.

Stephen Tetlow

Chief Executive, VOSA

*An executive agency of the
Department for
Transport*