

From: **Information Access**  
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Our Ref: **F0001502**

Date: 15<sup>th</sup> October 2008

Dear

## **FREEDOM OF INFORMATION ACT 2000**

Thank you for your letter dated 29 September 2008.

You stated in your letter that the Vehicle and Operator Services Agency (VOSA) has a total of 48 disabled Nominated Testers and asked for records of any one of these employees to be made available for inspection. I have exhausted every line of enquiry, and have not been able to establish whether or not this is the case.

As you will be aware, Nominated Testers are not employed by VOSA. Nominated Testers are engaged by Authorised Examiners to carry out MOT Tests, confirm test results and to sign test certificates and are responsible for making all decisions on passing or failing every testable item of a test. For this reason, information that would be available to an **employer** (ie disability, ethnicity etc) is not held by VOSA.

I have been in contact with all of our Area Offices in the country, and they have all confirmed that they do not hold the information you have requested. I have also checked with our Training Services, and they do not hold this type of information. If an applicant for a training course indicates on their application form that they are disabled, provisions are made for them. However, this information is not retained by the Agency.

If you have any queries about this letter, please contact us, quoting reference **F0001502**.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access