

General

1. Penalty points for shortcomings of method in an observed test will be scored according to the following tables. Where no testable item within a section or sub-section is assessed the section or sub-section scores will be applied.
2. Items that the Presenter may have difficulty observing during a mystery shopper check are shaded grey. VOSA will take this into account if disciplinary action is to be considered.
3. The term assistant for a VTS authorised to use an Automated Test Lane means the appropriate equipment used to replace the assistant.

8.3

Appendix 8.3 – Incorrect Test Methods

Table - Classes III, IV, V and VII

1.	Interior	no testable item personally assessed by tester	30
The tester did not personally:			
←	assess the operation of a switch/control		3/switch or control
←	assess the security of a control		3/control
←	assess the condition of a control		3/control
←	assess the steering control for excessive free play		3
←	assess the service brake control for creep or sponginess		3
←	assess the service brake control for servo operation		3
←	assess ABS warning lamp operation		3
←	assess a seat belt for condition and operation		3/belt
←	assess the driver's or front passenger's seat for security		3/seat
←	assess a seat back for security in the upright position		3/seat
←	assess an obligatory interior mirror for presence, security and condition		3
←	assess the driver's and front passenger's door for opening from inside and secure latching in the closed position		3/door
←	assess the vehicle bodywork within a prescribed area		3/area
←	use the corrosion assessment tool correctly		3
←	use an unauthorised tool to assess corrosion		3

2	Front of the vehicle	no testable item personally assessed by tester	30
The tester:			
←	did not personally assess the operation of the lights		3/system
←	did not personally assess the security of the lights		3/cluster
←	did not personally assess the condition and security of the front registration plate		3
←	did not use the approved headlamp aim tester to check headlamp aim		15
←	did not correctly align the headlamp aim tester to the headlamp being tested		3/lamp
←	did not assess the headlamp aim on the correct beam		3/lamp
←	did not have the engine running (hydropneumatic suspension)		3
←	did not personally assess the vehicle bodywork within a prescribed area		3/area
←	use the corrosion assessment tool incorrectly		3
←	used an unauthorised tool to assess corrosion		3

8.3

Appendix 8.3 – Incorrect Test Methods

8.	Brake test	tester did not carry out the brake performance test using the appropriate, approved, brake test equipment	60
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The tester did not personally:

←	carry out a brake test on the service brake	45
←	carry out a brake test on the front service brakes	25
←	check maximum effort on each wheel in turn (both wheels run together on ATL)	3/wheel
←	Check unapplied effort with both wheels rotating	3/wheel
←	run the front wheels together and gradually increase and release brake effort and assess grab or judder; uneven application; uneven release; imbalance	3/check
←	carry out a brake test on the rear service brakes	20
←	check maximum effort on each wheel in turn (both wheels run together on ATL)	3/wheel
←	Check unapplied effort with both wheels rotating	3/wheel
←	run the rear wheels together and gradually increase and release brake effort and assess grab or judder; uneven application; uneven release	3
←	record the maximum reading for each wheel and carry out the service brake efficiency calculation when appropriate	3
←	carry out the brake performance test on a vehicle with servo assisted or power brakes, with the engine idling	3
←	carry out a brake test on the parking brake	15
←	record the maximum reading for each wheel	3/wheel
←	carry out the parking brake efficiency calculation when appropriate	3

9.	Emissions test	tester did not carry out the emissions test using the appropriate, approved, equipment	30
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The tester:

←	Carried out inappropriate emissions test – eg catalyst test instead of non-catalyst test	15
←	selected incorrect limits	10

The tester did not personally:

←	ensure that the vehicle had clearly reached normal operating temperature before carrying out an exhaust emissions check	3
←	carry out a stage (including elements of pre-checks on Diesels) in the emissions test appropriate to the vehicle	3 / stage