



Vehicle & Operator Services Agency

From: *****

Berkeley House
Croydon Street
Bristol
BS5 0DA

BY EMAIL

Tel: *****

Fax: *****

Date: **5 December 2005**

Our Ref: *****

Dear *****

Freedom of Information request - advertising

I am writing in reply to your request for details of advertising agencies used by the Vehicle & Operator Services Agency (VOSA).

VOSA uses Stafford Long for its recruitment advertising.

VOSA does not use advertising agencies for marketing purposes. Advertisements promoting VOSA's training services are designed in-house, and advertising space is purchased direct from the supplier.

If you have any queries about this letter, please contact us, quoting reference *****.

Complaints

Details of our complaints procedures are included as a separate attachment.

Yours faithfully
