Vehicle & Operator Services Agency

From: **Information Access**
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Information Access Team
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Croydon Street
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BS5 0DA

Tel: 0300 123 9000
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Our Ref: **F0002353**

Date: 15th January 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 7th January 2010 in which you requested trailer testing statistics for the period 1st October to 31st December 2009. These are given in the spreadsheet attached to the covering e-mail.

If you have any queries about this letter, please contact us, quoting reference **F0002353**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (*www.informationcommissioner.gov.uk*). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access