



Vehicle & Operator Services Agency

From: Information Access
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Our Ref: **E0002351**

Date: *4th February 2010*

Dear

ENVIRONMENTAL INFORMATION REGULATIONS 2004

I refer to your correspondence of 6th January 2010 requesting information, which we have dealt with under the terms of the Environmental Information Regulations 2004.

You asked if any vehicles that were reported for last year or any recent 12 month period

- were spotted in or were registered in one of the 10 Manchester districts,
- any formal action was taken
- a breakdown of numbers HGVs and PSVs etc with (operator name bus co etc)

I can confirm that VOSA does receive Smokey Vehicle reports for HGV's and PSV's. Once a report is received a letter is sent to the operator concerned, advising them that they have to inform their local VOSA Enforcement Office of what action they have taken to rectify the matter. Details of the operators, who have been reported, are then kept on a list for a period of three months before they are removed. As such, VOSA is only able to provide you with a list of operators reported, operating from or reported in the Greater Manchester Area for a period of up to of three months.

Our records show that within the three month period (October to December 2009), four operators; either based in, or recorded within the Greater Manchester area, were reported for operating a Smokey Vehicle.

The table overleaf lists the four operators concerned, the date and location; of when and where, each operator was reported and whether the vehicle was a PSV of HGV.

Date	Company	Seen in Gtr Manchester	HGV/PSV
05/10/2009	Stagecoach Manchester	Central	PSV
11/11/2009	Bradley Fold Travel Ltd	Bolton	PSV
08/12/2009	Hollywood Catering Services Ltd	Rochdale	HGV
09/12/2009	Graves Transport Ltd	A628 Tintwistle	HGV

I can also confirm that no formal action was taken by VOSA into any of the named operators above in regards to the Smokey Vehicle reports received.

If you have any queries about this letter, please contact us, quoting reference **F0002351**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access