



Vehicle & Operator Services Agency

From: **Information Access**  
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Information Access Team  
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Our Ref: **F0002255**

Date: 23<sup>rd</sup> November 2009

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 10<sup>th</sup> November 2009 in which you requested information relating to Graduated Fixed Penalties and Deposits. The information requested in points 1 and 2 of your request is attached. The Vehicle and Operator Services Agency (VOSA) does not hold information in respect of your third point. Payment can be made in cash, or by card. Whether or not the card is corporate or personal is not recorded.

If you have any queries about this letter, please contact us, quoting reference **F0002255**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to

oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access Team