



Vehicle & Operator Services Agency

From: **Information Access**  
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Our Ref: **F0001873**

Date: 2 June 2009

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 1 May 2009 and the subsequent acknowledgment.

You asked to be provided with the MOT failure percentage for each component by vehicle age at individual component level.

In response to your request, I have attached a spreadsheet detailing the information requested for the period January 2008 to December 2008.

Please note that a failed vehicle often has more than one failure item, yet if a vehicle has more than one failure on the same component this is shown as only one failure against the component. This explains why the sum of the failures for each RfR (reason for rejection) do not balance and the RfR totals exceeds the sum of failures shown against the components.

If you have any queries about this letter, please contact us, quoting reference **F0001873**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access