



Vehicle & Operator Services Agency

From: **Information Access**
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Information Access Team
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BY EMAIL

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Our Ref: **F0001631**

Date: 23rd January 2009

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 19th January 2009 in which you ask for the number of applications made by month for an operators licence during 2008 together with the number licences granted during the same period.

Attached to the covering e-mail you will find a spreadsheet giving the statistics for the number of applications received. It is worth pointing out that there is an average period of nine weeks between an application being made and the grant of a licence. For this reason there is no direct correlation each month between the number of applications received and the number of licences granted.

I have also attached twelve separate spreadsheets giving details of the license applications which have been decided each month for both HGV and PSV's during 2008.

If you have any queries about this letter, please contact me. Please remember to quote the reference number **F0001631** in any future communications.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

*An executive agency of the
Department for
Transport*

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access