



Vehicle & Operator Services Agency

From: Information Access
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Information Access Team
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Croydon Street
BRISTOL
BS5 0DA

Our ref: **F0001429**

Tel: 0117 954 2545
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Date: 9th September 2008

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your request for information dated 21st August 2008, which we have dealt with under the terms of the Freedom of Information Act 2000.

You asked for information relating to the scoring and points awarded under VOSA's OCRS system. I have attached two documents to the covering e-mail which answers this part of your request.

Additionally you asked whether an advisory/educational incident increases the risk score. If an operator has received a PG9 (Roadside Prohibition Notice) then any defects identified on that prohibition **will** be included as part of an operators OCRS Score. Therefore this may result in the operators index score increasing and causing their relative score to increase also. This may then result in the operator being targeted more at the roadside by VOSA examiners.

If the operator has received a PG35/EC (Roadside Advisory Notice) than any defects identified on that prohibition **will not** be included as part of an operators OCRS Score.

If you have any queries about this letter, please contact me. Please remember to quote the reference number **F0001429** in any future communications.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

Information Access

An executive agency of the
Department for
Transport