



Vehicle & Operator Services Agency

From: Information Access
inform@vosa.gov.uk

Information Access Team
Berkeley House
Croydon Street
BRISTOL
BS5 0DA

Our ref: F0001364

Tel: 0117 954 2545

Fax: 0117 954 2546

Date: 16th July 2008

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail requesting information on VTS risk scores for garages in the Bedfordshire area.

As you rightly state, the Vehicle and Operator Services Agency (VOSA) can only issue individual risk scores directly to the business to which it relates. However, I can issue information at the highest level for Bedfordshire. This shows the following:-

Red	-	598
Amber	-	1081
Green	-	2783
*White	-	161

* These are garages which have been active for less than six months or have not yet been "scored"

To define Bedfordshire (as we do not hold information on a County basis) the following postcodes were used:- LU1, LU3, LU4, LU5, LU6, LU7, MK17, MK40, MK41, MK42, MK43, MK44, MK45, NN10, NN29, PE18, PE19, SG15, SG16, SG17

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0001364**.

Yours sincerely

VOSA Information Access

An executive agency of the
Department for
Transport