



Vehicle & Operator Services Agency

**From: Information Access**  
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Information Access Team  
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BRISTOL  
BS5 0DA

Our ref: F0001364

Tel: 0117 954 2545

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Date: 22<sup>nd</sup> July 2008

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Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your request for information dated 25<sup>th</sup> June 2008, which we have dealt with under the terms of the Freedom of Information Act 2000.

You asked for information on windscreen wipers being as factor in vehicles failing their MOT. For the period 1<sup>st</sup> April 2007 to 31<sup>st</sup> March 2008. During this period 34,844,565 tests were carried out. Of these, 1,192,142 (12.02%) failed on matters relating to the wipers. It must be borne in mind that this may not be the sole reason for failure on these vehicles.

If you have any queries about this letter, please contact me. Please remember to quote the reference number **F0001364** in any future communications.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access

An executive agency of the  
Department for  
**Transport**