



Vehicle & Operator Services Agency

From: Information Access
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Information Access Team
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Croydon Street
BRISTOL
BS5 0DA

Our ref: **F0001332**

Tel: 0117 954 2566

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Date: 8 July 2008

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your email of 23 July 2008 requesting information and the subsequent acknowledgement.

You made the following request:

- In the last two years please tell me how many times has the Agency breached the Working Time Regulations.
- If the Regulations have been breached, please describe in outline the nature of each breach of the Working Time Regulations.

Having checked our records, I can confirm that there have been no reported breaches of the Working Time Regulations within the Vehicle and Operator Services Agency in the last two years.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F001332**.

Yours sincerely

VOSA Information Access

An executive agency of the
Department for
Transport