



Vehicle & Operator Services Agency

From: Information Access
inform@vosa.gov.uk

Information Access Team
Berkeley House
Croydon Street
BRISTOL
BS5 0DA

BY E-MAIL

Our ref: **F0001311**

Tel: 0117 954 2566
Fax: 0117 954 2546

Date: 24 June 2008

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 12 June 2008 requesting information and the subsequent acknowledgement.

You requested the contact name, job title, direct contact telephone number and direct email addresses for the key personnel within the organisation.

Please see below for the details requested:

Chief Executive – Stephen Tetlow
Head of IT (Chief Technology Officer) – Mark Giles
Head of Estates & Head of Procurement/Supply's (Head of Estates Facilities and Procurement) – Rupert Robinson
Head of Human Resources (People & Change Director) – Tony Downes

All of the above are based at Berkeley House, Croydon Street, Bristol, BS5 0DA and can therefore be contacted via the following telephone number: 0117 954 3200.

Email addresses are in the form `firstname.lastname@vosa.gsi.gov.uk`.

If you have any queries about this letter, please contact us, quoting reference **F0001311**.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access

An executive agency of the
Department for
Transport

 Saving lives, safer roads, cutting crime, protecting the environment