



Vehicle & Operator Services Agency

From: Information Access
inform@vosa.gov.uk

Room V18
Berkeley House Annex
Croydon Street
BRISTOL
BS5 0DA

Our ref: **F00001007**

Tel: 0117 954 2566
Fax: 0117 954 2546

Date: 29 October 2007

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 24 October 2007 and my subsequent acknowledgement of 25 October 2007, concerning the above.

Having checked our records, it would appear that the address you specified (Ferry House, Twyford, Debyshire, DE73 1HJ) is not recorded as an operating centre. If you have any additional information which may enable me to search further, for example an operator or company name, please forward details to VOSA's Information Access Team and we will undertake another search for this information.

You may wish to note that an anonymous operator search based on various criteria may be undertaken via VOSA's website, www.vosa.gov.uk. The following URL will allow you to access the search page:

http://www.tan.gov.uk/tanen/VOSA_AnonymousOperatorSearch_New.asp

If you have any queries about this letter, please contact us, quoting reference **F00001007**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The

Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access

An executive agency of the
Department for
Transport

 Saving lives, safer roads, cutting crime, protecting the environment