



Vehicle & Operator Services Agency

From: **Information Access**
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Date: 9th July 2007
Our Ref: **F0000853**

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your letter of 2nd and my subsequent acknowledgement of 4th July 2007, relating to the contents of a Vehicle Identification Check (VIC) carried out by VOSA.

The main objective of the VIC Scheme is to act as a deterrent to 'ringing' and the purpose of the inspection is to determine that the car presented is what it purports to be; it always involves a physical inspection. A sufficiently robust inspection has been designed to achieve this objective for the majority of cases, although VOSA may refer a car to the Police for further investigation if criminal activity is suspected or if difficulties are experienced with identifying a car.

A number of elements are checked. For example, the car's general appearance and details are compared with records held by DVLA; identifying marks such as the various identification numbers are checked for originality; evidence of accident damage or damage repairs are compared with insurer records; components may be dated to corroborate age etc. Attached to the covering e-mail is a leaflet VOSA has issued concerning the VIC Scheme.

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0000853**.

Yours sincerely

VOSA Information Access