



Vehicle & Operator Services Agency

From: **Information Access**  
**inform@vosa.gov.uk**

Room G9  
Berkeley House  
Croydon Street  
Bristol  
BS5 0DA

Tel: 0117 954 2545  
Fax: 0117 954 2546

Date: 25<sup>th</sup> May 2007  
Our Ref: **E0000783**

Dear

## **ENVIRONMENTAL INFORMATION REGULATIONS 2004**

I refer to our recent correspondence and your telephone conversation with my colleague on 23<sup>rd</sup> May, when you confirmed you required information regarding permitted operational hours and any conditions imposed on licence OF1014283 held by High Rise Scaffolding in relation to their Operating Centre.

Having checked our records, I can advise that no conditions or undertakings were attached to this licence or the Operating Centre when it was granted on 23<sup>rd</sup> January 2003.

Details of all applications for an Operators Licence and major change/variation to licences is published in our fortnightly Applications and Decisions published by each Traffic Area Office. These are available on our website by clicking on the link below <http://www.vosa.gov.uk/vosacorp/publications/applicationsanddecisions/applicationsanddecisions.htm> General information with regard to Operator Licence holders (HGV and PSV) can be found on our website by clicking on the following link [http://www.tan.gov.uk/tanen/VOSA\\_AnonymousOperatorSearch\\_New.asp](http://www.tan.gov.uk/tanen/VOSA_AnonymousOperatorSearch_New.asp)

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **E0000783**.

Yours sincerely

VOSA Information Access