



Vehicle & Operator Services Agency

From: **Information Access**
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Date: 8th May 2007
Our Ref: **F0000764**

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your email and my acknowledgement of 4th May 2007 concerning vehicle maintenance.

The three links below will take you to various VOSA publications relating to the maintenance of vehicles. These documents should give you all the information you require.

GUIDE TO MAINTAINING ROADWORTHINESS

<http://www.vosa.gov.uk/vosacorp/repository/Guide%20to%20Maintaining%20Roadworthiness.pdf>

GUIDE TO MAINTAINING ROADWORTHINESS – PULL-OUT

<http://www.vosa.gov.uk/vosacorp/repository/HGV%20pullout.pdf>

GOODS VEHICLE OPERATOR LICENSING – GUIDE FOR OPERATORS

[http://www.vosa.gov.uk/vosacorp/repository/Guide%20to%20Goods%20Operators%20-%202005%20\(GV%2074\).pdf](http://www.vosa.gov.uk/vosacorp/repository/Guide%20to%20Goods%20Operators%20-%202005%20(GV%2074).pdf)

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0000764**.

Yours sincerely

VOSA Information Access