

From: **Information Access**
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BS5 0DA

Tel: 0117 954 2545
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Date: 11th December 2006
Our Ref: **F0000583**

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 7th and my subsequent letter of 8th December 2006 concerning your request for details of Applications and Decisions (A&D's) for 1984, 1985, 1988, 1989, 1994 and 1999 for the North Eastern Traffic Area.

I understand you have spoken to *****, one of VOSA's Records Managers, earlier today concerning this matter. He has explained to you that the records covering the dates you have requested are no longer held by the Vehicle and Operator Services Agency (VOSA). He also informed you that our records are dealt with in accordance with the Public Records Act 1958 (as amended) and as such have probably been destroyed in line with VOSA's disposal agreement. However, copies of these publications may be held by the British Library, their we address is <http://www.bl.uk/>.

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0000583**.

Yours faithfully

VOSA Information Access