

From: **Information Access**
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Tel: 0117 954 2545
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Date: 4th September 2006
Our Ref: F0000464

Dear Sirs

FREEDOM OF INFORMATION ACT 2000

I refer to your letter of 18th August 2006 concerning Mr ***** Bailey. I can find no record on our system of a ***** Bailey trading from the address you have given.

Details of all Operator Licence holders is available on our website. You may wish to look at this as it may help you in your search. Please use the link below to take yourself to the anonymous operator search facility on the VOSA website.

http://www.tan.gov.uk/tanen/VOSA_AnonymousOperatorSearch_New.asp

If you enter the operator detail such as David Smith in the operator name category the facility will give results to you.

The search can be used to view contact details of operators using name address or postcode details. Please note that data entry protocols may not have been observed fully in respect of this database and whilst using post codes it is sometimes a requirement to enter details with/without spaces to check fully.

It is also possible to use a 'wildcard' symbol if details are not too common-place by the use of the * before and/or after the entered name details. For example if looking for a PSV operator in the name of First you can use the symbol *First* and additional results will be returned from the search.

Hopefully this will assist with your query on this occasion and may also be helpful in the future.

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0000464**.

Yours faithfully

VOSA Information Access