

From: **Information Access**
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Room G9
Berkeley House
Croydon Street
Bristol
BS5 0DA

Tel: 0117 954 2545
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Date: 26th July 2006
Our Ref: **F0000416**

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 10th July my subsequent acknowledgement of 12th July 2006 concerning VOSA's pension scheme.

I will deal with questions you have raised in the same order as in your original e-mail.

Q1) Please confirm who the main contact is with the Dept for Transport (including name and full postal address)

A1) VOSA Pension Administration is fully managed by:-

Pensions Business Manager
HRCS – Pensions
Room F14
Ashdown House
Sedlescombe Road North
St Leonards-on-Sea
TN37 7GA

Q2) Please state the annual value of the contract/SLA; any price escalators that apply, (for example Retail Price Index).

A2) This contract is charged on a per capita basis, and the current estimated value is £114,214 per annum (per capita charge £42.38)

Q3) Other events that trigger a price change (for example redundancy).

A3) Additional charges are levied for:-

Bulk exercise casework @ £150 per member

Disclosure casework @ £50 per member
Retirement resignation estimate @ £100 per member

Q4) The number of active scheme members upon which the value of the contract is based.

A4) Current estimated figure is in the region of 2695

Q5) The start date of the current contract

A5) Current terms were agreed to start on 1/4/2006 and these charges are reviewed annually and start on 1st April each year.

Q6) The expiry date of the current contract

A6) Not applicable

Q7) Any optional contract/SLA extensions available

A7) Not applicable

Q8) The nature of the interface from the employer's employee payroll system

A8) This is electronic

Q9) Is this standard or Chessington style, or manual

A9) Standard

Q10) Name of the employee payroll provider and system

A10) Logica CMG

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information received, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case (**F0000416**)

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours faithfully

VOSA Information Access