

From: **Information Access**
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Room G9
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Tel: 0117 954 2545
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Date: 6th April 2006
Your ref:
Our ref: F0000325

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your recent request for information in which you asked for information relating to a registered bus service the details of which were published in the Notices & Proceedings booklet number 2281 on 8th November 2005.

Under the Act, we are not required to provide information which is already reasonably accessible to you. The information you requested is available by following the instructions contained in Section 3 of the publication to which you referred in your request for information. The information is either available for personal inspection at the Western Traffic Area Office which is located at 2 Rivergate, Temple Quay, Bristol, BS1 6EH during business hours or a copy can be posted to you on payment of the relevant fee. The Office is open for public business from 9.00am to 4.00 pm Monday to Friday.

However VOSA can confirm the following information in response to the points raised in your letter. For ease of understanding I have answered the points in the order in which they are made.

1. The initial application dated 1st March 2005 was received by the licensing office on 7 March. The application was copied as required to the local authority. The service to commence on 16th May 2005. Included in the application were details of the routes to be used and a map.
2. Services granted to run in accordance with the timetable submitted.
3. Application dated 21st October for amended timetable and stopping places was received by the licensing office on 24th October 2005. Service to start 19th December, there was no supporting evidence submitted.
4. The local authority notified by operator as required. No correspondence was received from the local authority with regard to this amendment.

5. Registered service amendment came into force 19th December 2005.

If you are unhappy with the way the agency has handled your request, you may ask for an internal review. You should contact the VOSA Corporate Office at the above address if you wish to complain (e-mail vosa.corporateoffice@vosa.gsi.gov.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours faithfully

VOSA Information Access