



Vehicle & Operator Services Agency

From: **Information Access**  
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Date: 22<sup>nd</sup> March 2006  
Our Ref: **F0000301**

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I am writing to confirm that the Vehicle and Operator Services Agency (VOSA) has now completed its search for the information you requested on 16th March 2006 concerning the use of land at Home Farm, Starston Norfolk as an Operating Centre by Simonds of Botesdale Ltd (O/L No PF0000705) – a PSV operator.

This operator has held this operators Licence since the mid 1990's, and carries an authorisation for 40 vehicles. In November 2005 an application to vary the terms of the Operators Licence was received in the Traffic Area Office. This was to remove the operating centre at Mendham Lane, Harleston, Diss, Norfolk and add Roswald House, Oak Drive, Diss, Norfolk IP22 4GX and Home Farm, Church Hill, Starston, Norfolk, IP20 9PF. Details of this were published in Notices and Proceedings 1959 on 7<sup>th</sup> December 2005. Notices and Proceedings are published on our website and the following link will take you to the relevant publication:

[www.vosa.gov.uk/vosa/publications/n&p%201959%20-%207th%20december%202005.pdf](http://www.vosa.gov.uk/vosa/publications/n&p%201959%20-%207th%20december%202005.pdf)

Details of the operators licence is also available from our website, and the link for this is: [www.tan.gov.uk/tanen/VOSA\\_AnonymousOperatorSearch\\_New.asp](http://www.tan.gov.uk/tanen/VOSA_AnonymousOperatorSearch_New.asp).

The Traffic Commissioner cannot refuse an application because a PSV operating centre is not environmentally suitable. However, local authorities do have powers to refuse planning permission should they be convinced that the site of an operating centre, or access to it, is unsuitable. You may wish to contact them on this matter.

If you are unhappy with the decisions made in relation to your request from VOSA you may ask for an internal review. You should contact VOSA Corporate Office (e-mail [www.vosa.corporateoffice@vosa.gsi.gov.uk](mailto:www.vosa.corporateoffice@vosa.gsi.gov.uk)) Berkeley House, Croydon Street Bristol BS5 0DA if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours faithfully

VOSA Information Standards