



---

## **Toll concessions for disabled persons' badge holders at road bridges and tunnels**

---

Accessibility and Equalities Unit  
Zone 2/23  
Great Minster House  
76 Marsham Street  
Westminster  
London  
SW1P 4DR

Blue Badge holders are exempt from tolls at certain river crossings, bridges and tunnels. Further details of these concessions are set out below.

In some cases, you will have to apply in advance to qualify for a concession. This information was correct as of August 2008. As toll operators sometimes vary their concessions it is a good idea to check with the owners or operators before you travel.

### **Cleddau Bridge (A477. Pembroke Dock, Pembrokeshire)**

Concessions are available to people who receive the Higher Rate Mobility component of Disability Living Allowance and are exempt from the payment of Vehicle Excise Duty (Road tax).

Application forms can be obtained from;  
The Bridge Supervisor  
Cleddau Toll Bridge  
Pembroke Dock  
Pembrokeshire, SA72 6ED

Tel: 01646 683517

Website: [www.pembrokeshire.gov.uk/bridge](http://www.pembrokeshire.gov.uk/bridge)

## **Clifton Suspension Bridge (B3129 West of Bristol)**

For people in receipt of the higher rate mobility component of Disability Living Allowance, or exemption from Vehicle Excise Duty (Road tax), a concessionary rate of Â£10 with unlimited crossings for a 12-month period is available on production of the relevant certification. Disabled concession application forms are available on request by email, telephone, or in person from a bridge attendant.

Tel: 0117 973 2122/0117 973 1579

Email: [bridgemaister@clifton-suspension-bridge.org.uk](mailto:bridgemaister@clifton-suspension-bridge.org.uk)

Website: [www.clifton-suspension-bridge.org.uk/](http://www.clifton-suspension-bridge.org.uk/)

## **Dartford - Thurrock River Crossing (River Thames)**

People who are exempt from Vehicle Excise Duty (Road tax) can cross for free.

Tel: 01322 221222

Email: [admin@dartfordrivercrossing.co.uk](mailto:admin@dartfordrivercrossing.co.uk)

Website: [www.dartfordrivercrossing.co.uk](http://www.dartfordrivercrossing.co.uk)

## **Humber Bridge (Near Hull)**

Exemptions are available for those who receive the higher rate of the mobility component of the Disability Living Allowance and who are exempt from payment of Vehicle Excise Duty (Road tax). Exemption vouchers are issued to the disabled person for use when crossing the bridge in their tax-exempt vehicle. An application can be obtained in writing from:

### **The Humber Bridge Board, Ferriby Road, Hessle, East Yorkshire HU13 OJG.**

Tel: 01482 647161

Email: [mail@humberbridge.co.uk](mailto:mail@humberbridge.co.uk)

Website: [humberbridge.co.uk](http://humberbridge.co.uk)

## **Itchen Bridge (A3025 Woolston-Southampton)**

The Itchen Bridge provides a toll exemption for people in receipt of the higher rate of mobility component of the Disability Living Allowance.

The scheme provides the disabled person with an identity card and tokens to provide them free crossing in any vehicle (with the exception of HGV vehicles).

**Contact details:**

Itchen Bridge (Concession Dept.)  
Itchen Toll Bridge  
Portsmouth Road  
Woolston, Southampton  
Postcode: SO19 9AD

Telephone: 023 8043 1040  
Email: [business.support.finance@southampton.gov.uk](mailto:business.support.finance@southampton.gov.uk)  
Website: [itchenbridge.co.uk](http://itchenbridge.co.uk)

## **M6 Motorway (Birmingham Toll)**

Those eligible must apply in advance for an M6 Toll Mobility Exemption Pass for their nominated vehicle. No other evidence of disability will be accepted.

Those in receipt of the higher rate mobility component of the Disability Living Allowance and those exempt from Vehicle Excise Duty (road tax) should apply to Midland Expressway Limited. The Mobility Exemption Pass is for sole use on the M6 Toll and allows fee passage for the nominated vehicle only, when the eligible person is present.

The pass is valid for 3 years and there is an administration charge of Â£15. The administration charge also applies to change of vehicle details and pass renewals.

You can get an application form by contacting the Customer Account Team or download one from the M6 Toll website.

Tel: 0870 850 6262  
Email: [customer.services@m6toll.co.uk](mailto:customer.services@m6toll.co.uk)  
Website: [www.m6toll.co.uk](http://www.m6toll.co.uk)

For downloadable application form go to pricing (top of page), then Exemption (left of Page).

Organisations which are recognised by the Secretary of State for Transport and which operate a vehicle used for the carriage of disabled people can also use the M6 Toll free of charge by applying in advance for a Mobility Exemption Pass. These applications will be subject to the administration charge detailed above.

## **Mersey Tunnel (Liverpool-Wirral)**

Concessions are available to people who are in receipt of the higher rate of the mobility component of Disability Living Allowance or, if over 65, the highest rate of Attendance Allowance.

Concessions are granted on written application only and the forms are obtained from:

The General Manager  
The Mersey Tunnels  
Georges Dock Building  
Georges Dock Way

Pier Head  
Liverpool L3 1DD

Tel: 0151 236 8602

Tel. 0151 236 8602

Email: [enquiries@merseytunnels.co.uk](mailto:enquiries@merseytunnels.co.uk)

Website: [www.merseytunnels.co.uk/](http://www.merseytunnels.co.uk/)

## **Severn Bridge and Second Severn Crossing (M4 England - Wales)**

Exemptions are available for Blue Badge holders.

When you arrive at a staffed toll booth, you should hand your Blue Badge to the toll collector. The toll collector will check the validity of the badge and that the badge holder is in the vehicle. They will also record the badge details. The badge holder will then be asked to sign a form. If they are unable to sign, the driver can sign on their behalf. The badge will be returned and the barrier raised.

Tel: 01454 635000

Email: [enquiries@severnbridge.co.uk](mailto:enquiries@severnbridge.co.uk)

Website: [www.severnbridge.co.uk](http://www.severnbridge.co.uk)

Tamar Bridge (A38 Plymouth-Liskeard)/Torpoint Ferry (A374 Plymouth-Torpoint)

Free vouchers are available to people who:

- receive the higher rate of the mobility component of the Disability Living Allowance
- receive War Pensioners Mobility Supplement
- are exempt from the payment of Vehicle Excise Duty (Road tax); or
- are registered blind

You must apply for free vouchers before you travel. You can have up to 100 vouchers a year after you send proof of your entitlement and a passport photograph to the Joint Committee. Send a stamped addressed envelope with all enquiries.

You can get full details from:

The Tamar Bridge and Torpoint Ferry Joint Committee  
2 Ferry Street  
Torpoint  
Cornwall, PL11 2AX

Tel: 01752 812233

Email: [mobility@torpointferry.org.uk](mailto:mobility@torpointferry.org.uk)

Website: [www.tamarbridge.org.uk](http://www.tamarbridge.org.uk)

## **Tay Road Bridge (Newport-on-Tay -Dundee)**

Exemptions are available for Blue Badge holders.

## **Tyne Tunnel (Near Newcastle)**

Exemptions are available for those who do not have to pay Vehicle Excise Duty (Road tax).

Tel: 0191 262 4451

Email: [info.tynetunnels@newcastle.gov.uk](mailto:info.tynetunnels@newcastle.gov.uk)

Website: [www.tynetunnel.info/wps/wcm/connect/Tunnel](http://www.tynetunnel.info/wps/wcm/connect/Tunnel)

## **Whitchurch Bridge (B471 Pangbourne-Whitchurch)**

Exemptions are available to those exempt from payment of Vehicle Excise Duty (Road tax) or those who use a vehicle provided under the Motability Scheme. You will need to pre-register using the disabled driver registration form. You can download this from their website (see below) or ask for a copy from the toll collectors.

Email : [secretary@whitchurchbridge.com](mailto:secretary@whitchurchbridge.com)

Website: [www.whitchurchbridge.com](http://www.whitchurchbridge.com)

## **Whitney on Wye Bridge (B4350 Whitney to Hay-on-Wye)**

Blue Badge holders can cross at half price.

**If you require further copies of this list, please ring: 0870 1226 236**

DfT Accessibility and Equalities Unit