



Email contacts

Function - description	Email address
Act on CO2 communications campaign	actonco2@dft.gsi.gov.uk
Goods Vehicles - Impounding of Heavy Goods Vehicles	impounding@dft.gsi.gov.uk
Enforcement of commercial vehicle traffic and roadworthiness regulations	commercialvehicle.enforcement@dft.gsi.gov.uk
Intelligent Transport Systems in Local Government	assist-info@dft.gsi.gov.uk
Quiet Lanes and Home Zones	QuietLanes.HomeZones@dft.gsi.gov.uk
Roads Strategy	Roads.Strategy@dft.gsi.gov.uk
Road Charging/Pricing - Feasibility Study - Local Authority/Urban Congestion Charging - Road User Charging and Workplace Parking Levy	road.charging@dft.gsi.gov.uk
<p>Road User Safety - driver, rider and pedestrian behaviour (eg speeding, drink-driving, mobile phones, child road safety, seat belt wearing).</p> <p>Before emailing the road safety team or if you need publicity materials, visit the advice page on the THINK! road safety campaign website: www.dft.gov.uk/think.</p> <p>Posters, leaflets, etc are available only via the link under 'see our ads' from that page to the Think! catalogue.</p>	road.safety@dft.gsi.gov.uk
Traffic Management - Street Works: general enquiries for street works including operation of noticing and permits schemes.	Streetworks.queries@dft.gsi.gov.uk

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<p>Questions on the design, maintenance and operation of roads need to go:</p> <p>a) in the case of local roads, to the Highways Department at the relevant local authority.</p> <p>b) in the case of major trunk roads and motorways, questions should be addressed to the Department's Highways Agency (www.highways.gov.uk)</p>	<p>See local telephone book for local authority numbers</p> <p>ha_info@highways.gsi.gov.uk</p>
<p>Traffic Advisory Leaflets</p>	<p>tal@dft.gsi.gov.uk</p>
<p>Traffic Management - Keeping Traffic Moving follow-up consultation on Permit Schemes</p>	<p>PermitSchemes.consultation@dft.gsi.gov.uk</p>
<p>Traffic Management - Traffic Regulation, Civil Parking Enforcement (England).</p>	<p>parking.queries@dft.gsi.gov.uk</p>
<p>Traffic Management - Traffic Signals, Pedestrian Crossings, Lighting, Urban Traffic Management and Control, Bus Priority</p>	<p>traffic.signals@dft.gsi.gov.uk</p>
<p>Traffic Management - Traffic Signs and Road Markings</p>	<p>traffic.signs@dft.gsi.gov.uk</p>
<p>Tramaq - Traffic Management and Air Quality Research Programme</p>	<p>tramaq@dft.gsi.gov.uk</p>
<p>Vehicle Testing Policy, e.g. MOT - Licensing queries need to be referred to the DVLA</p>	<p>vehicleroadworthiness@dft.gsi.gov.uk</p>
<p>Vehicle Standards and Engineering - general enquiries</p>	<p>vsed@dft.gsi.gov.uk</p>