



Bus Partnership Forum

Brief overview

The Bus Partnership Forum brings together senior representatives from the bus industry, central and local government.

Published:

15 May 2003

Last update:

31 October 2006

Code of conduct on service stability

The code of conduct produced for the Bus Partnership Forum and agreed by the member organisations.

Bus priority: The way ahead

A good practice guide providing sound realistic advice and examples of bus priority improvements.

Bus Industry Good Practice Guide in Staff Recruitment and Retention (3 Mb)

Co-ordinated through the Bus Partnership Forum's Recruitment and Retention Task and Finish Group, this guide highlights some examples of good practice in staff recruitment and retention by bus operators and partner agencies.

Published:

01 November 2006

Understanding customer needs

Report from the Forum's group established to clarify understanding of customer needs.

Published:

20 May 2003

Last update:

31 October 2006

Final report of the Innovation and Inclusion Task and Finish Group

Final report of the Forum's Task and Finish Group established to identify any barriers to the development and implementation of innovative and inclusive transport solutions.

Published:

14 September 2004

Competitively priced integrated ticketing

Template agreements and guidance notes to encourage and simplify the introduction of integrated ticketing schemes.

Published:

22 June 2005

Performance Monitoring and Bus Punctuality

The Bus Partnership Forum, in conjunction with the Traffic Commissioners, has agreed a concerted push for more punctual bus services through a co-ordinated package of measures. See report for further details.

Published:

19 January 2005

For related documents, pages and internet links, see the column on the right.