



Personal security on public transport: Guidelines for operators

Why personal security?

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Design and maintenance of the infrastructure and vehicles

This guidance note outlines the key principles for planning and design of the transport infrastructure and vehicles.

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Developing the role of staff

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Making best use of physical security measures

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Providing information to passengers

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Working with young people

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Working with other organisations

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Recording and monitoring incidents

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Monitoring and evaluation

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Developing a policy

This paper suggests ways in which the issue of personal security can be given appropriate status, underpinned by a policy which enables the organisation to take a comprehensive approach to the problem.

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Understanding fear of crime

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Fear of crime - what can operators do?

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