



Improving personal security across the whole journey

This section contains information on the personal safety of passengers on public transport. This includes guidelines for operators, general perceptions about safety issues, good practice case studies and advice for passengers and staff.

Staffing options for personal security on public transport â guidelines for operators (83 kb)

This guidance is to assist transport operators in setting up, delivering and evaluating effective staffing initiatives for the safety and security of their passengers.

Published:

15 October 2008

Using legal system to reduce crime and anti social behaviour on public transport

Findings of national research conducted in 2005 into using the legal system effectively in tackling and reducing transport crime and anti social behaviour.

Personal security on public transport: Guidelines for operators

Passenger surveys consistently reveal that, despite low levels of recorded crime, passengers have real fears for their personal security while travelling on public transport. These guidelines seek to improve that situation.

People's perceptions of personal security and their concerns about crime on public transport

Findings of national research conducted in 2002/03 on people's perceptions of security on public transport, the issues on which people have most concerns, and the key changes in perceptions since a similar study conducted in 1996.

Personal security issues in pedestrian journeys

This study uses a blend of quantitative and qualitative research methods to investigate the full range of issues relevant to walking and personal security and identify and assess case studies of best practice.

Published:

26 January 2006

Get on Board: An agenda for improving personal security - Guidance

Guidance for improving personal security for staff and passengers in bus travel.

Published:

25 January 2006

Get on Board: An agenda for improving personal security - Case studies

Good practice case studies for improving personal security for staff and passengers in bus travel.

Published:

24 September 2004

Secure transport route - Manchester to Clitheroe pilot

This report investigates the role of all aspects of the environment on the selected route that affect people's security. This includes not only the rail journey but also other modes of transport.

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Summary table of case studies (27 kb)

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