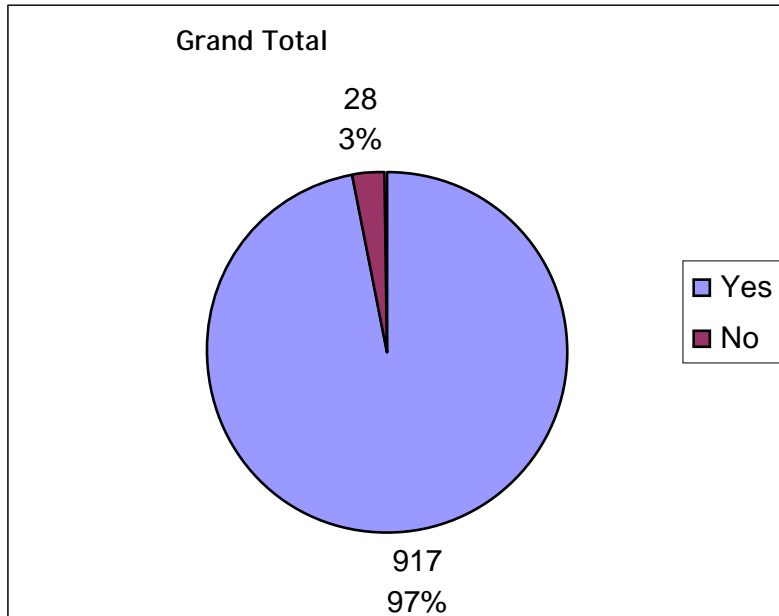


SECTION 1 - BENEFITS OF EXISTING SYSTEM (This covers questions 1 and 2)

The MCA currently conducts the oral examinations for the Certificates of Competency on an independent basis

Question 1 ~ Should the MCA continue to conduct these oral examinations?



Question 2 ~ If the answer was No to Question 1, what alternative independent authority should conduct them?

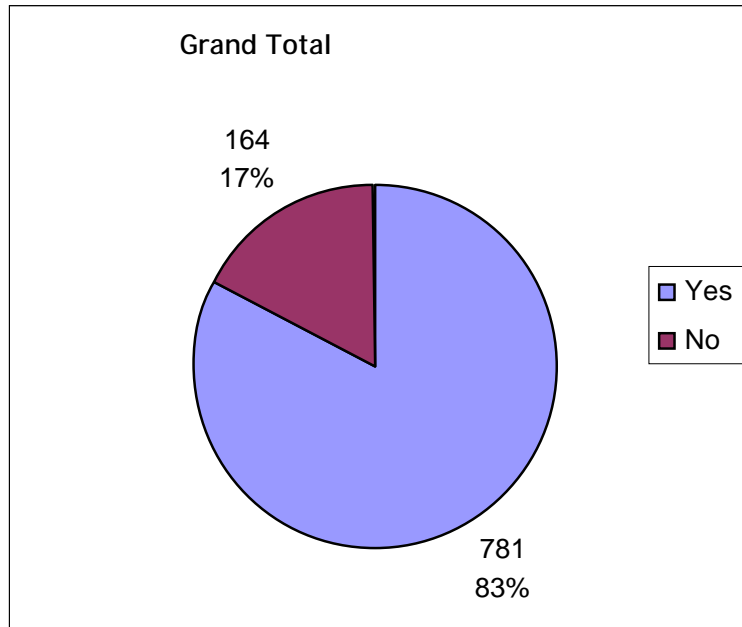
Of the 28 who considered the MCA should not continue to undertake the oral examinations.

21 (74%) considered they should be undertaken by Maritime Colleges.

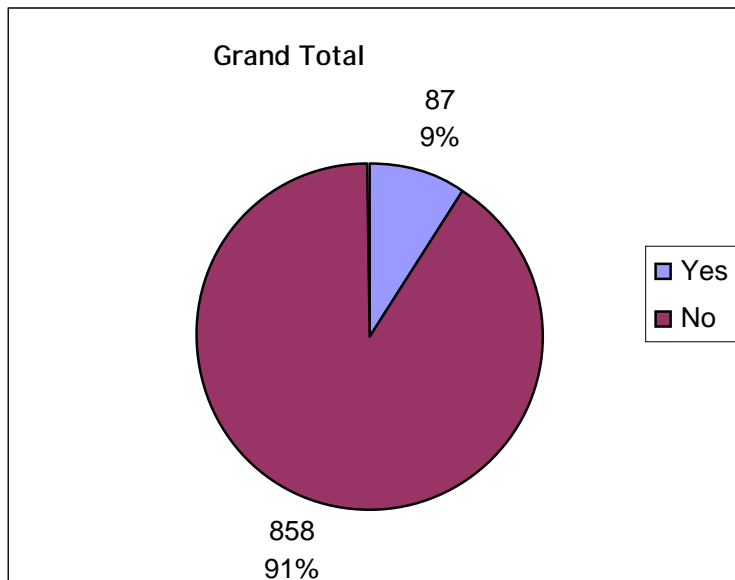
SECTION 2 - CUSTOMER SERVICE (This covers Questions 3 to 11)

The MCA currently conducts the oral examinations at each of its Marine Offices. Some Marine Offices conduct exams on a regular basis, others less frequently

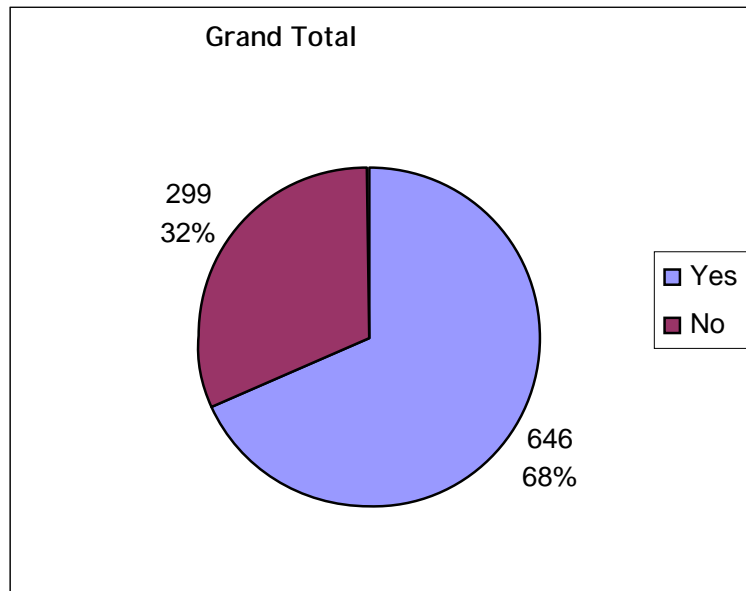
Question 3 ~ To help ensure consistency, would you support the provision of dedicated examination centres?



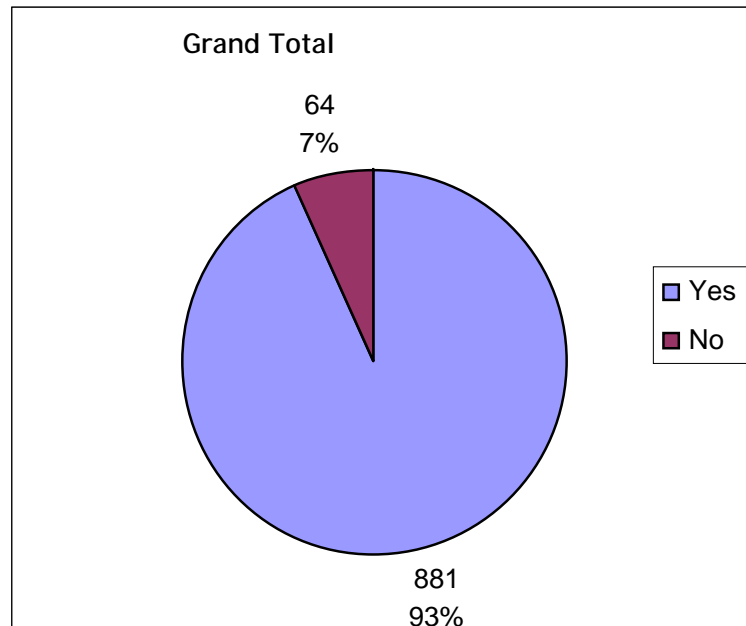
Question 4 ~ Would you support the option of some oral examinations being conducted at boat shows or maritime events?



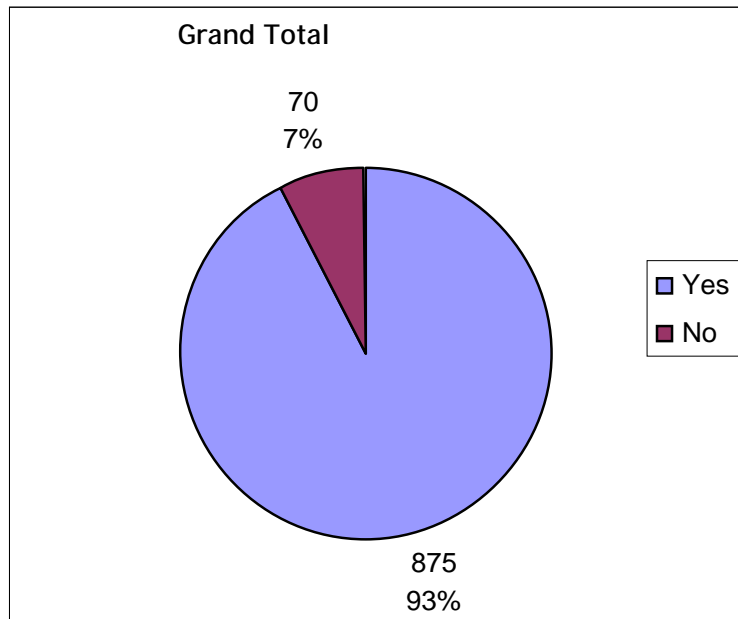
Question 5 ~ Would you support the option of some oral examinations being conducted at maritime colleges?



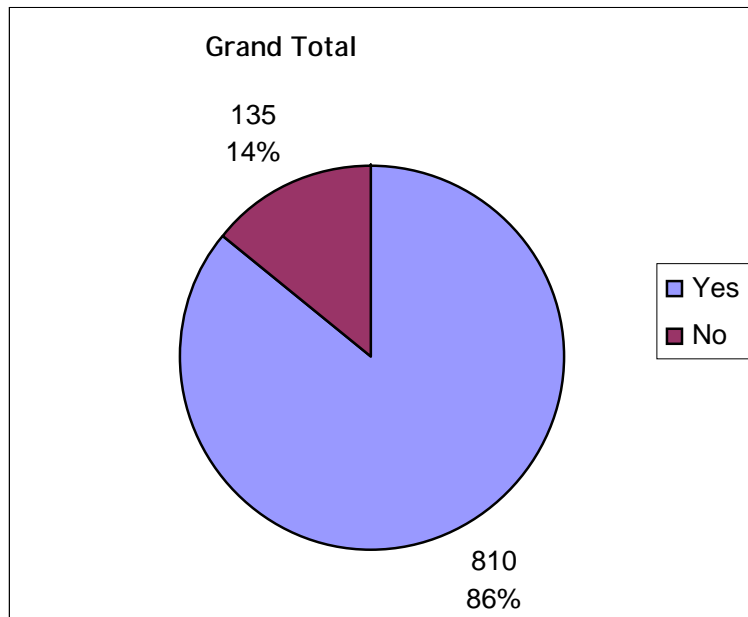
Question 6 ~ Should the MCA consider introducing an on-line booking system for oral examinations?



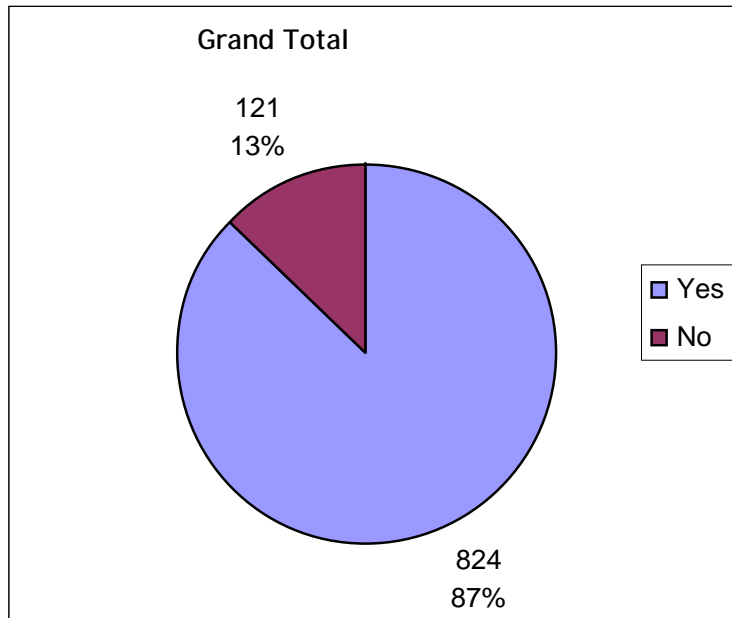
Question 7 ~ Should the MCA consider introducing a re-booking system for oral examinations?



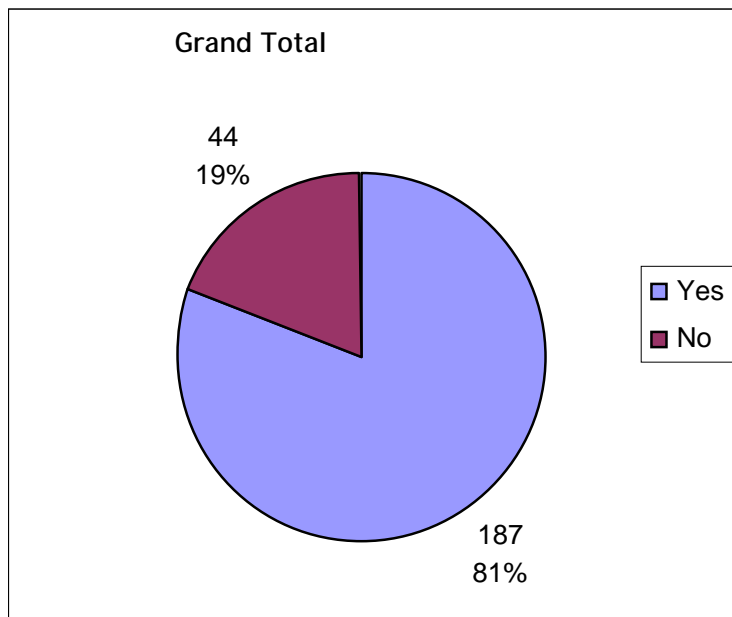
Question 8 ~ Should the MCA consider publishing key oral examination dates?



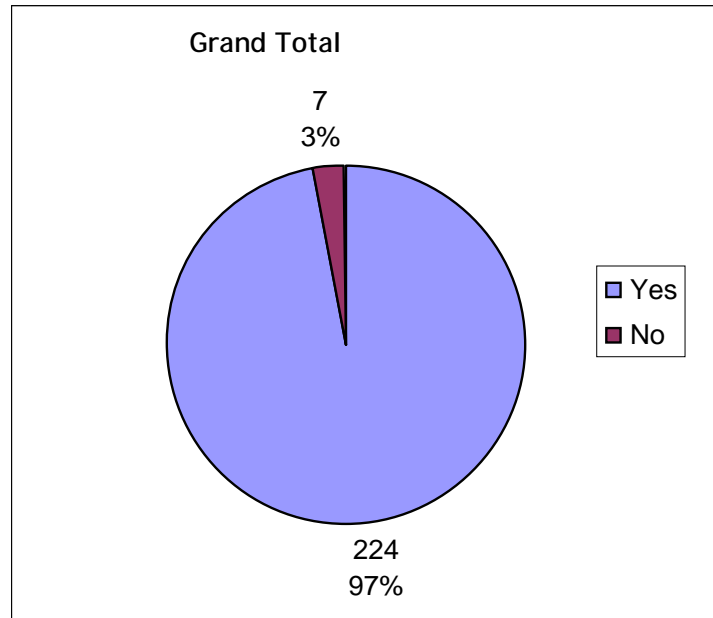
Question 9 ~ Should written feedback (in the form of a checklist) be provided to the candidate and the training providers?



Question 10 (Candidates Only) ~ Do you use the MCA website (www.mcga.gov.uk) when looking for information and guidance about the oral examinations?



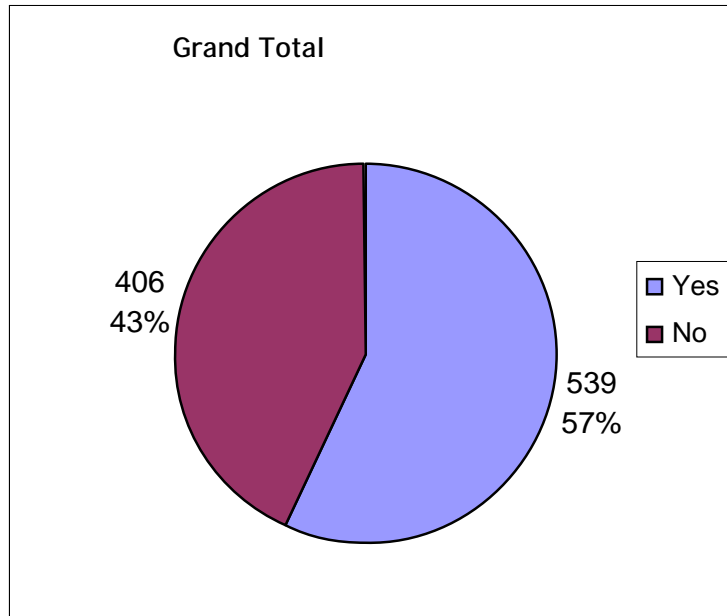
Question 11 (Candidates Only) ~ If the MCA developed a dedicated website for all oral examination information and guidance, would you use it?



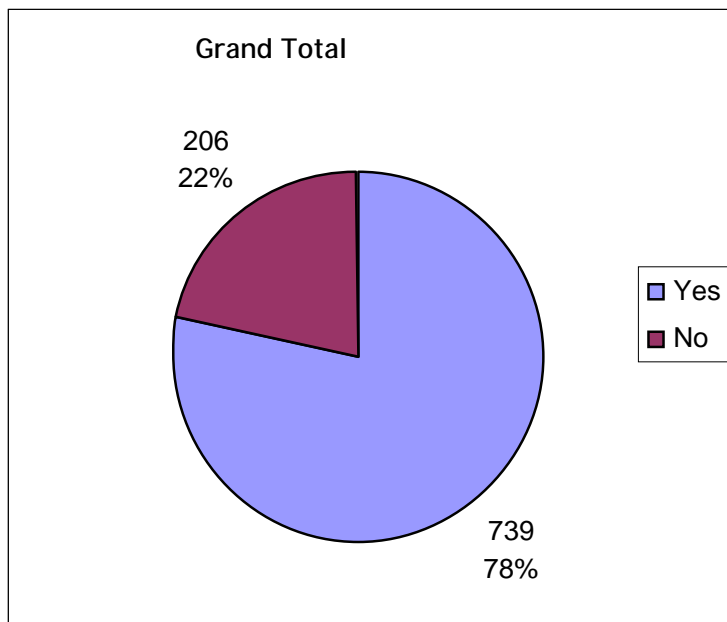
SECTION 3 - FEES (This covers Questions 12 to 13)

The MCA currently offers an oral exam at a single charge as a package, whether you are applying for a Notice of Eligibility (NoE) or attending an oral exam

Question 12 (Q10 Stakeholders) ~ Should there be separate fees for each stage of the Certificate of Competency (CoC)?



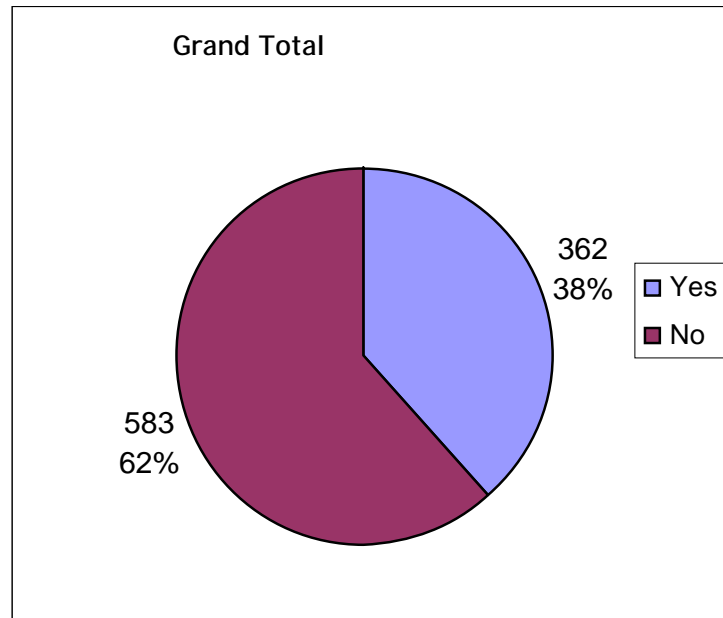
Question 13 (Q11 Stakeholders) ~ Should there be an option for a courier service at an additional charge?



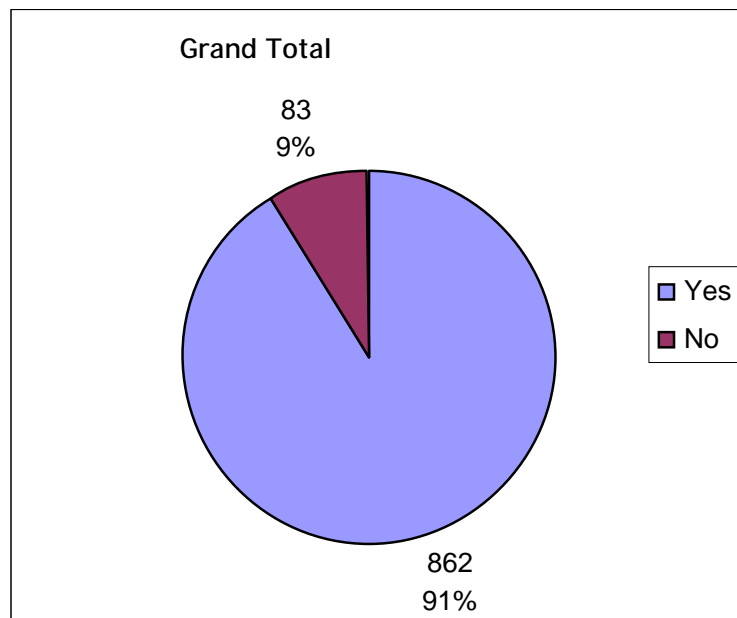
SECTION 4 - CONSISTENCY AND FAIRNESS (This covers Questions 14 to 18)

The MCA operates a fair and consistency policy for the conduct of oral examinations, however to ensure further fairness and consistency, perhaps the following should be considered

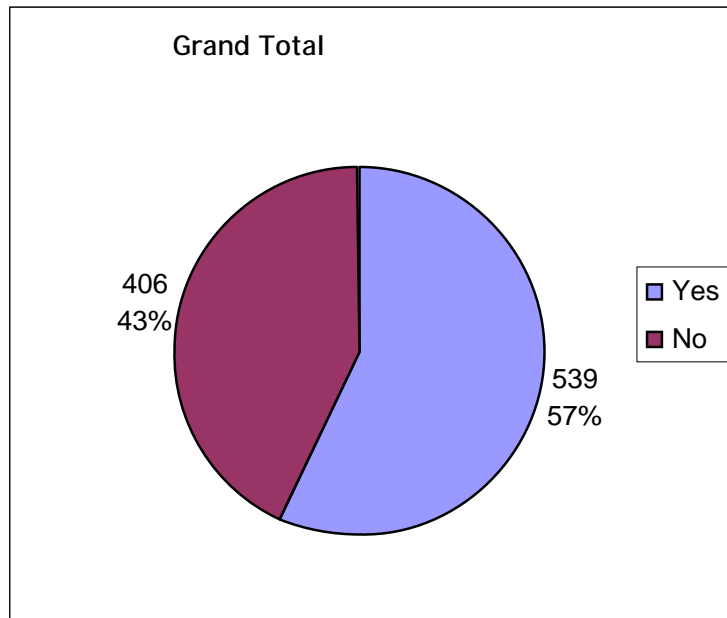
Question 14 (Q12 Stakeholders) ~ Should all re-sits be conducted with a different examiner?



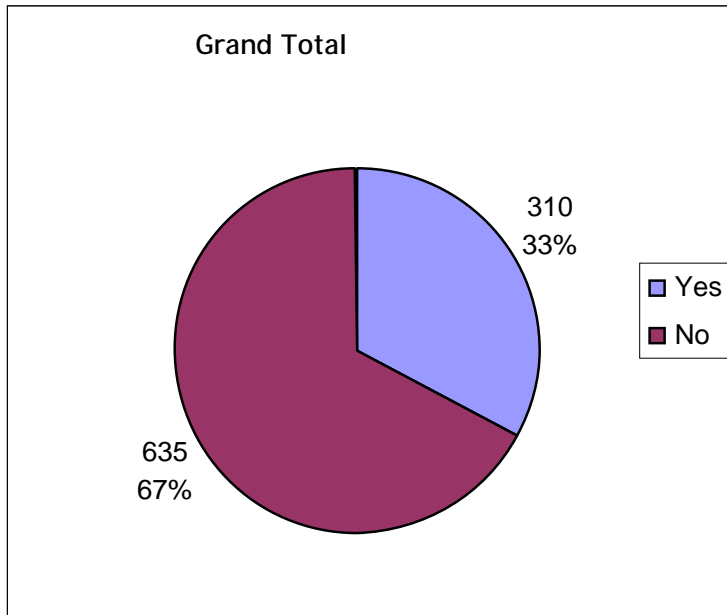
Question 15 (Q13 Stakeholders) ~ Should oral examinations continue to be conducted on a one-to-one basis?



Question 16 (Q14 Stakeholders) ~ Should there be some preparation work before the examination such as risk assessment or passage planning?



Question 17 (Q15 Stakeholders) ~ Should there be a multiple choice theory test that must be passed before a candidate takes an oral examination?



Question 18 (Q16 Stakeholders) ~ Should there be a simulator test that must be passed before a candidate takes an oral examination?

