

trams. You will, however, be able to enjoy the statutory national concession of free off-peak bus travel when visiting the capital.

Q. I'm finding all the differences in the different schemes confusing, what do I really need to know?

A. The new national pass entitles you to free off-peak local bus travel anywhere in England. This is the only service that is guaranteed. There may be additional services but you should check with the local travel authority that issued your pass for more details.

Add your local content (on default layer). You may want to include things like:

- Local Maps
- Detail on local entitlements and any additional benefits
- Timings for your area to explain any cross over etc
- Any additional terms and conditions

Your local content continued (on default layer)

Editable content

Place your TCA logo here on the default layer

Place your contact details on default layer

England's 2008 bus concession explained

Find out more inside.



Department for
Transport

Place your TCA logo here on the default layer

Insert specimen bus pass with your logo here (on default layer) or remove boxes

The new National Bus Concession. Your questions answered.



From 1st April 2008 if you're 60 or over, or eligible disabled and live in England, your bus pass is changing. The new pass will allow you to enjoy free off-peak travel on local buses anywhere in England.

Over the next few pages you'll find more information about the changes to the National Bus Concession. If there's anything else you need to know, don't hesitate to contact your local authority or visit www.direct.gov.uk/buspass

Q. How is the new national bus concession different to the current one?

A. From 1st April 2008, the new national bus concession will enable eligible users to get free off-peak travel on local buses anywhere in England.

Q. When exactly is off-peak travel?

A. Off peak hours are 9.30am until 11pm Monday – Friday, and all day weekends and bank holidays. For more information about eligibility, visit www.direct.gov.uk/buspass

Q. What is the definition of a 'local' bus?

A. The definition of a 'local' bus will be self-evident in most cases, but in a few instances could include some longer distance buses and coach services where part of their route is registered as a local bus service. If in doubt, pass holders can check with the service operator or local authority that issued the pass.

Q. Will I be able to enjoy free travel everywhere within the UK?

A. No, the concession will only apply within England.

Q. Is it only applicable to buses?

A. The new concession applies just to bus travel but some authorities offer additional services. Check with your local authority to find out exactly what services are covered in your area.

Q. If I visit an area that offers additional services, will I be entitled to them?

A. Probably not. As a general rule, local authorities will only provide additional services for their own residents. Some authorities, however, may provide them – check with the relevant authority in the area to which you intend to travel.

Q. I don't live in London, but I visit relatives there occasionally. Will I be able to enjoy the same benefits as a Freedom Pass holder if I travel there?

A. No. Because those benefits are paid for by the London authorities, only London Freedom Pass holders will be able to enjoy additional local travel on the tube, trains and

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