

ANNEX D – QUESTIONNAIRE (October/November 2007)

ASK ALWAYS:

Intro1

The next set of questions is about transport issues and is being asked on behalf of the Department for Transport. Firstly, I'd like to ask you about your usual methods of travel.

ASK ALWAYS:

MAE_1M

Showcard

Which methods of travel have you used in the last 12 months, that is since [date]? Only include travel within Great Britain.

Interviewer: By travel we mean all journeys the respondent makes, however insignificant. Please include all travel and journeys made during the week and at the weekend.

'Walk' means a journey on foot lasting 5 minutes or more.

In rare circumstances the respondent may be housebound because of disability or illness etc. If they have not been out in the last 12 months please use code 14.

SET [13] OF

- (1) Walk (journey on foot of 5 minutes or more)
 - (2) Car/van - as driver
 - (3) Car/van - as passenger
 - (4) Motorcycle/moped/scooter
 - (5) Taxi/minicab
 - (6) Bicycle
 - (7) Bus (including coach/private bus)
 - (8) Train
 - (9) Underground/metro
 - (10) Light rail/tram
 - (11) Internal flights
 - (12) HGV
 - (13) Other vehicle

 - (14) Not been out in last 12 months (Spontaneous only)
-

ASK IF: Car driver or car passenger

MAE_2

Does the car or van you use most often have satellite navigation/SatNav technology?

Interviewer: Makes of satellite navigation technology include TomTom, Garmin and Navman.

- (1) Yes
- (2) No
- (3) Don't know

ASK IF: Car driver

MAE_3

Showcard

How often do you travel by car as a driver?

- (1) Every day
 - (2) More than twice a week, but not every day
 - (3) Once or twice a week
 - (4) Less than once a week but more than twice a month
 - (5) Once or twice a month
 - (6) Less than once a month but more than twice a year
 - (7) Once or twice a year
 - (8) Less than once a year
-

ASK IF: Car passenger

MAE_4

Showcard

How often do you travel by car as a passenger?

- (1) Every day
 - (2) More than twice a week, but not every day
 - (3) Once or twice a week
 - (4) Less than once a week but more than twice a month
 - (5) Once or twice a month
 - (6) Less than once a month but more than twice a year
 - (7) Less than once a year
-

ASK IF: Bus user

MAE_5

Showcard

How often do you travel by bus?

- (1) Every day
- (2) More than twice a week, but not every day
- (3) Once or twice a week
- (4) Less than once a week but more than twice a month
- (5) Once or twice a month
- (6) Less than once a month but more than twice a year
- (7) Once or twice a year
- (8) Less than once a year

ASK IF: All unless housebound

Intro2

Now I would like you to think about the journey you make most frequently. By most frequent journey I mean the journey between two geographical places that you make most often. Please only include personal journeys and travel to and from work. Do not include driving which is part of your work (e.g as a lorry or taxi driver, delivery worker or travelling salesperson).

ASK IF: All unless housebound

MAE_6M

Showcard

What is the main purpose of your most frequent journey?

Interviewer: Only include personal journeys and travel to and from work. Do not include driving which is part of work (e.g as a lorry or taxi driver, delivery worker or travelling salesperson). If there is more than one main purpose please code all that apply.

SET [9] OF

- (1) Travelling to or from work
- (2) Going shopping
- (3) Taking children to or back from school
- (4) For personal business (e.g. going to the bank, the doctors, etc)
- (5) Leisure (going to play sport/socialise etc)
- (6) Caring (caring for friends or relatives)
- (7) Visiting (visiting friends or relatives)
- (8) Enjoyment/ no particular purpose
- (9) Other (Please Specify)

- (10) Don't know (Spontaneous only)
- (11) No regular journey (Spontaneous only)

ASK IF: All with a regular journey

MAE_7

Showcard

What is the main method of travel you use on this journey?

Interviewer: If there is more than one main method, then please select the method used for the longest part of the journey in terms of distance.

- (1) Walk
- (2) Car/van - as driver
- (3) Car/van - as passenger
- (4) Motorcycle/moped/scooter
- (5) Taxi/minicab
- (6) Bicycle
- (7) Bus (including coach/private bus)
- (8) Train
- (9) Underground/metro
- (10) Light rail/tram
- (11) Internal flights
- (12) HGV
- (13) Other vehicle

- (14) None of these (Spontaneous only)
- (15) Don't know (Spontaneous only)

ASK IF: All with regular journey

MAE_8M

Showcard

At what time(s) of day do you usually make this journey?

Interviewer: If a single journey falls into two time zones then code the time zone most of the journey falls into.

If the most frequent journey is a return journey e.g. to and from work, please select the times of both the outward and return journeys.

If the time of the most frequent journey varies (egg shift workers' journey to work) use 'It varies'.

SET [2] OF

- (1) Between midnight and 6.29am
- (2) Between 6.30am and 7.29am
- (3) Between 7.30am and 8.29am
- (4) Between 8.30am and 9.29am
- (5) Between 9.30am and 10.29am
- (6) Between 10.30am and 2.59pm
- (7) Between 3.00pm and 3.59pm
- (8) Between 4pm and 6.59pm
- (9) Between 7pm and 11.59pm

- (10) It varies (Spontaneous only)
- (11) None of these (Spontaneous only)

ASK IF: If regular journey as car driver, car passenger, by bus, walking or cycling

MAE_9M

Showcard

And on this journey, what types of road do you travel on?

If the most frequent journey is a return journey e.g. to and from work, please select road types for both the outward and return journeys.

Code all that apply

SET [5] OF

- (1) Motorway
- (2) Dual carriageway
- (3) Other main roads (e.g A or B routes)
- (4) Local road in a city or town
- (5) Local road outside a city or town
- (6) Other (Please specify)

- (7) Don't know (Spontaneous only)

ASK IF: All unless housebound

Intro3

The next set of questions concern road congestion.

ASK IF: If regular journey as car driver, car passenger, by bus, walking or cycling

MAE_10

Showcard

How often is road congestion a problem for you on your most regular journey?

Interviewer: If the respondent's most regular journey is on foot we would still like them to answer the question.

- (1) All of the time
- (2) Most of the time
- (3) Some of the time
- (4) Rarely/not at all

- (5) Don't know (Spontaneous only)

ASK IF: All unless housebound

MAE_11

Showcard

Thinking now about the different types of journey you make by road, how often is road congestion a problem for you generally?

- (1) All of the time
- (2) Most of the time
- (3) Some of the time
- (4) Rarely/not at all

- (5) Don't know (Spontaneous only)

ASK IF: All unless housebound

MAE_12

Showcard

How serious a problem do you think road congestion is in this country?

- (1) A very serious problem
- (2) A serious problem
- (3) Not a serious problem
- (4) Not a problem at all

- (5) Don't know (Spontaneous only)

ASK IF: All unless housebound

MAE_12a

Do you think there is more or less congestion in this country now compared with 2 years ago, or about the same amount of congestion?

- (1) A lot more congestion
 - (2) A little more congestion
 - (3) The same
 - (4) A little less congestion
 - (5) A lot less congestion
 - (6) Don't know (Spontaneous only)
-

ASK IF: All unless housebound

MAE_12b

And over the next 2 years do you think there will be more or less congestion compared to now, or about the same amount?

- (1) A lot more congestion
 - (2) A little more congestion
 - (3) The same
 - (4) A little less congestion
 - (5) A lot less congestion
 - (6) Don't know (Spontaneous only)
-

ASK IF: All unless housebound

MAE_13

Showcard

How important do you think it is for the Government to tackle road congestion in relation to its other responsibilities?

- (1) Very important
- (2) Quite important
- (3) Fairly important
- (4) Not very important
- (5) Don't know (Spontaneous only)

ASK IF: All unless housebound

Intro4

A number of transport experts have indicated that building new roads and improving public transport cannot on their own deal with the congestion problem. It has been suggested that we need to also look at alternative methods of charging for road use that might encourage people to use their cars differently or change their travel behaviour.

ASK IF: All unless housebound

MAE_14

Showcard
How much do you agree with the following statement.
The current system of paying for road use (e.g fuel and road tax) should be changed so that the amount people pay relates more closely to how often, when and where they use the roads?

ASK IF: All unless housebound

MAE_15

Showcard
(How much do you agree with the following statement.)
People who drive on busy roads should pay more to use the roads than people who drive on quiet roads?

ASK IF: All unless housebound

MAE_16

Showcard Y11
(How much do you agree with the following statement.)
People who drive at the busiest times should pay more to use the roads than people who drive at quiet times?

ASK IF: All unless housebound

MAE_17

Showcard Y11
(How much do you agree with the following statement.)
People who drive cars that do less damage to the environment, for example, hydrogen, battery or fuel-cell cars, or electric cars should pay less in tax than other drivers?
Interviewer: This does not include unleaded-petrol cars

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) Don't know (Spontaneous only)

ASK IF: All unless housebound

Intro5

A new system of road-pricing might mean that rather than everyone paying road tax and then fuel tax, these taxes could be reduced, and people would pay tax calculated on the times of the day/week they used the roads and the specific routes they used (like a pay as you go scheme).

I would now like to ask you some questions about what you think about this type of road pricing system i.e. what you pay is calculated depending on the times of the day/week you use the roads and which routes you take.

ASK IF: All unless housebound)

MAE_18a

Do you think this kind of road pricing system would work in reducing congestion?

- (1) Yes
- (2) No
- (3) I would need to know more about it before I could say (Spontaneous only)
- (4) Congestion is not a problem (Spontaneous only)
- (5) Don't know/Not sure (Spontaneous only)

ASK IF: believe road pricing would not reduce congestion

MAE_18b

Why do you think that this kind of road pricing system would not work in reducing congestion?

Do not prompt. Probe fully - code all that apply

SET [8] OF

- (1) People don't want to change behaviour
- (2) People won't be able to change behaviour
- (3) People will refuse to pay
- (4) People will be unable to pay
- (5) Alternatives are inadequate/unsatisfactory
- (6) People will use other non-charged routes causing congestion on those instead
- (7) The system would be 'unenforceable'
- (8) Congestion is not a problem
- (9) Not applicable
- (10) Other (Specify)
- (11) Don't know

ASK IF: All unless housebound

MAE_19

How do you think this type of road pricing system would affect you?

Do not prompt. Probe fully - code all that apply

SET [12] OF

- (1) It doesn't apply to me/I don't drive
- (2) It would inconvenience me
- (3) It would cost me more
- (4) I would carry on as before
- (5) I wouldn't be able to change
- (6) It would benefit me financially
- (7) It would improve my journeys
- (8) I would change my method of transport
- (9) I would change the times at which I drive
- (10) I would change the amount I drive
- (11) I would change the routes I drive
- (12) Other (Specify)
- (13) Don't know
- (14) Not applicable

ASK IF: All unless housebound

MAE_20

Do you think this type of system would be fair?

- (1) Yes
- (2) No
- (3) I would need to know more about it before I could say (Spontaneous only)
- (4) Don't know (Spontaneous only)

ASK IF: believe road pricing system would be unfair

MAE_21

What do you think might be unfair about this system?

Do not prompt. Probe fully - code all that apply

SET [5] OF

- (1) People won't be able to change travel behaviour
- (2) People won't want to change
- (3) The cost would be too much for people
- (4) Poor people would be affected worse than rich people
- (5) There are no adequate alternatives for people to use instead of the car
- (6) Other (Specify)
- (7) Don't know/Not applicable

ASK IF: All unless housebound

MAE_22

Showcard

How far do you agree or disagree with the following statement.

I would believe that a road pricing system was administered accurately if drivers got an itemised bill for their journeys like people do with some mobile phones?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) I would need to know more about this type of system before I could say
(Spontaneous only)
- (7) Don't know (Spontaneous only)

ASK IF: All unless housebound

Intro6

If road pricing was introduced, information on where people travelled might need to be kept to work out how much they would need to pay.

ASK IF: All unless housebound

MAE_23

Showcard

How far do you agree or disagree with the following statement.

It would be OK for some information to be held on where drivers had travelled, as long as there were laws preventing this from being used for any other purpose, or disclosed to anyone else (apart from the driver)?

ASK IF: All unless housebound

MAE_24

Showcard

(How much do you agree or disagree with the following statement.)

It would be OK for some information to be held on where drivers have travelled, as long as this was held by an organisation independent of the Government?

ASK IF: All unless housebound

MAE_25

Showcard

(How much do you agree or disagree with the following statement.)

It would never be OK for information to be held on where drivers have travelled?

ASK IF: All unless housebound

MAE_26

Showcard

(How much do you agree or disagree with the following statement.)

I would be prepared to accept/It would be acceptable to introduce road pricing as long as there was no overall increase in the amount of taxation paid by motorists as a group, even if this meant some people paying more than they do at present?

ASK IF: All unless housebound

MAE_27

Showcard

The revenue from road pricing could be spent on a range of public services, as is the case with current revenue raised from fuel duty and road tax; or it could be spent only on roads and transport. Which of the following do you think should apply?

- (1) Money raised from road pricing should be spent on a range of public services.
- (2) Money raised from road pricing should be spent only on roads and transport.
- (3) I don't agree with road pricing under any circumstance.
- (4) I would need to know more about this type of system before I could say.

ASK IF: All unless housebound