

Annex B: November 2005 Omnibus Survey

ASK ALWAYS:

Intro1

The next set of questions is about transport issues and is being asked on behalf of the Department for Transport. Firstly, I'd like to ask you about your usual methods of travel.

- (1) Continue Press <1> to continue
-

ASK ALWAYS:

MAE_1M

SHOWCARD Y1

Which methods of travel have you used in the last 12 months, that is since [^](date 12 months ago)? Only include travel within Great Britain.

INTERVIEWER: By travel we mean all journeys the respondent makes, however insignificant. Please include all travel and journeys made during the week and at the weekend.

'Walk' means a journey on foot lasting 5 minutes or more.

In rare circumstances the respondent may be housebound because of disability or illness etc. If they have not been out in the last 12 months please use code 14.

SET [13] OF

- (1) Walk (journey on foot of 5 minutes or more)
 - (2) Car/van - as driver
 - (3) Car/van - as passenger
 - (4) Motorcycle/moped/scooter
 - (5) Taxi/minicab
 - (6) Bicycle
 - (7) Bus (including coach/private bus)
 - (8) Train
 - (9) Underground/metro
 - (10) Light rail/tram
 - (11) Internal flights
 - (12) HGV
 - (13) Other vehicle
- (14) Houseb Not been out in last 12 months (Spontaneous only)
-

ASK IF: *Car driver or car passenger*

MAE_2

Does the car or van you use most often have satellite navigation/SatNav technology?

INTERVIEWER: Makes of satellite navigation technology include Global Satellite Positioning and Autoroute.

- (1) Yes
- (2) No
- (3) Dont know

ASK IF: *Car driver*

MAE_3

SHOWCARD

How often do you travel by car as a driver?

- (1) Every day
 - (2) More than twice a week, but not every day
 - (3) Once or twice a week
 - (4) Less than once a week but more than twice a month
 - (5) Once or twice a month
 - (6) Less than once a month but more than twice a year
 - (7) Once or twice a year
 - (8) Less than once a year
-

ASK IF: *Car passenger*

MAE_4

SHOWCARD

How often do you travel by car as a passenger?

- (1) Every day
 - (2) More than twice a week, but not every day
 - (3) Once or twice a week
 - (4) Less than once a week but more than twice a month
 - (5) Once or twice a month
 - (6) Less than once a month but more than twice a year
 - (7) Once or twice a year
 - (8) Less than once a year
-

ASK IF: *Bus user*

MAE_5

SHOWCARD

How often do you travel by bus?

- (1) Every day
- (2) More than twice a week, but not every day
- (3) Once or twice a week
- (4) Less than once a week but more than twice a month
- (5) Once or twice a month
- (6) Less than once a month but more than twice a year
- (7) Once or twice a year
- (8) Less than once a year

ASK IF: NOT Housebound

Intro2

Now I would like you to think about the journey you make most frequently. By most frequent journey I mean the journey between two geographical places that you make most often. Please only include personal journeys and travel to and from work. Do not include driving which is part of your work (e.g as a lorry or taxi driver, delivery worker or travelling salesperson).

ASK IF: NOT Housebound

MAE_6M

SHOWCARD

What is the main purpose of your most frequent journey?

INTERVIEWER: Only include personal journeys and travel to and from work. Do not include driving which is part of work (e.g as a lorry or taxi driver, delivery worker or travelling salesperson).

If there is more than one main purpose please code all that apply.

SET [9] OF

- (1) Travelling to or from work
 - (2) Going shopping
 - (3) Taking children to or back from school
 - (4) For personal business (e.g. going to the bank, the doctors, etc)
 - (5) Leisure (going to play sport/socialise etc)
 - (6) Caring (caring for friends or relatives)
 - (7) Visiting (visiting friends or relatives)
 - (8) Enjoyment/ no particular purpose
 - (9) Other (Please Specify)
-
- (10) Don't know (Spontaneous only)
 - (11) No regular journey (Spontaneous only)

ASK IF: NOT(Housebound
AND: has a regular journey

MAE_7

SHOWCARD

What is the main method of travel you use on this journey?

INTERVIEWER If there is more than than one main method, then please select the method used for the longest part of the journey in terms of distance.

- (1) Walk
- (2) Car/van - as driver
- (3) Car/van - as passenger
- (4) Motorcycle/moped/scooter
- (5) Taxi/minicab
- (6) Bicycle
- (7) Bus (including coach/private bus)
- (8) Train
- (9) Underground/metro
- (10) Light rail/tram
- (11) Internal flights
- (12) HGV
- (13) Other vehicle

- (14) None of these (Spontaneous only)
- (15) Don't know (Spontaneous only)

ASK IF: NOT housebound)
AND: has a regular journey)

MAE_8M

SHOWCARD

At what time of day do you usually make this journey?

INTERVIEWER: If a single journey falls into two time zones then code the time zone most of the journey falls into.

If the most frequent journey is a return journey e.g. to and from work, please select the times of both the outward and return journeys.

If the time of the most frequent journey varies (eg shift workers' journey to work) use 'It varies'.

SET [2] OF

- (1) Between midnight and 6.29am
- (2) Between 6.30am and 7.29am
- (3) Between 7.30am and 9.59am
- (4) Between 10am and 3.59pm
- (5) Between 4pm and 6.59pm
- (6) Between 7pm and 11.59pm

- (7) It varies (Spontaneous only)
- (8) None of these (Spontaneous only)

ASK IF: NOT housebound

AND: has a regular journey made by car, bus, walking or cycling

MAE_9M

SHOWCARD

And on this journey, what types of road do you travel on?

SET [5] OF

- (1) Motorway
- (2) Dual carriageway
- (3) Other main roads (e.g A or B routes)
- (4) Local road in a city or town
- (5) Local road outside a city or town
- (6) Other (Please specify)

- (7) Don't know (Spontaneous only)

ASK IF: NOT housebound

Intro3

The next set of questions concern road congestion.

ASK IF: NOT housebound)

AND: has a regular journey made by car, bus, walking or cycling

MAE_10

SHOWCARD

How often is road congestion a problem for you on your most regular journey?

INTERVIEWER If the respondent's most regular journey is on foot we would still like them to answer the question.

- (1) All of the time
- (2) Most of the time
- (3) Some of the time
- (4) Rarely/not at all

- (5) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_11

SHOWCARD

Thinking now about the different types of journey you make by road, how often is road congestion a problem for you generally?

- (1) All of the time
- (2) Most of the time
- (3) Some of the time
- (4) Rarely/not at all

- (5) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_12

SHOWCARD

*How serious a problem do you think road congestion is in this country?

- (1) A very serious problem
- (2) A serious problem
- (3) Not a serious problem
- (4) Not a problem at all

- (5) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_13

SHOWCARD

*How important do you think it is for the Government to tackle road congestion in relation to its other responsibilities?

- (1) Very important
- (2) Quite important
- (3) Fairly important
- (4) Not very important

- (5) Don't know (Spontaneous only)

ASK IF: NOT housebound

Intro4

A number of transport experts have indicated that building new roads and improving public transport cannot on their own deal with the congestion problem. It has been suggested that we need to also look at alternative methods of charging for road use that might encourage people to use their cars differently or change their travel behaviour.

ASK IF: NOT housebound

MAE_14

SHOWCARD

*How much do you agree with the following statement.

The current system of paying for road use (e.g fuel and road tax) should be changed so that the amount people pay relates more closely to how often, when and where they use the roads?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_15

SHOWCARD

(How much do you agree with the following statement.)

*People who drive on busy roads should pay more to use the roads than people who drive on quiet roads?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_16

SHOWCARD

(How much do you agree with the following statement.)

*People who drive at the busiest times should pay more to use the roads than people who drive at quiet times?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_17

SHOWCARD

(How much do you agree with the following statement.)

*People who drive cars that do less damage to the environment, for example, hydrogen, battery or fuel-cell cars, or electric cars should pay less in tax than other drivers?

INTERVIEWER: This does not include unleaded-petrol cars

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) Don't know (Spontaneous only)

ASK IF: NOT housebound

Intro5

A new system of road-pricing might mean that rather than everyone paying road tax and then fuel tax, these taxes could be reduced, and people would pay tax calculated on the times of the day/week they used the roads and the specific routes they used (like a pay as you go scheme).

I would now like to ask you some questions about what you think about this type of road pricing system ie what you pay is calculated depending on the times of the day/week you use the roads and which routes you take.

ASK IF: NOT housebound

MAE_18a

*Do you think this kind of road pricing system would work in reducing congestion?

- (1) Yes
- (2) No
- (3) I would need to know more about it before I could say (Spontaneous only)
- (4) Don't know/Not sure (Spontaneous only)

ASK IF: NOT housebound

AND: do not think road pricing would work in reducing congestion

MAE_18b

*Why do you think that this kind of road pricing system would not work in reducing congestion?

Do not prompt. Probe fully - code all that apply

SET [8] OF

- (1) People don't want to change behaviour
- (2) People won't be able to change behaviour
- (3) People will refuse to pay
- (4) People will be unable to pay
- (5) Alternatives are inadequate/unsatisfactory
- (6) People will use other non-charged routes causing congestion on those instead
- (7) The system would be 'unenforceable'
- (8) Not applicable
- (9) Other (Specify)
- (10) Don't know

ASK IF: NOT housebound

MAE_19

* How do you think this type of road pricing system would affect you?

Do not prompt. Probe fully - code all that apply

SET [12] OF

- (1) It doesn't apply to me/I don't drive
 - (2) It would inconvenience me
 - (3) It would cost me more
 - (4) I would carry on as before
 - (5) I wouldn't be able to change
 - (6) It would benefit me financially
 - (7) It would improve my journeys
 - (8) I would change my method of transport
 - (9) I would change the times at which I drive
 - (10) I would change the amount I drive
 - (11) I would change the routes I drive
 - (12) Other (Specify)
 - (13) Don't know
 - (14) Not applicable
-

ASK IF: NOT housebound

MAE_20

*Do you think this type of system would be fair?

- (1) Yes
 - (2) No
 - (3) I would need to know more about it before I could say (Spontaneous only)
 - (4) Don't know (Spontaneous only)
-

ASK IF: NOT housebound

AND: do not think system would be fair

MAE_21

*What do you think might be unfair about this system?

Do not prompt. Probe fully - code all that apply

SET [5] OF

- (1) People won't be able to change travel behaviour
- (2) People won't want to change
- (3) The cost would be too much for people
- (4) Poor people would be affected worse than rich people
- (5) There are no adequate alternatives for people to use instead of the car
- (6) Other (Specify)
- (7) Don't know/Not applicable

ASK IF: NOT housebound

MAE_22

SHOWCARD

*How far do you agree or disagree with the following statement.

I would believe that a road pricing system was administered accurately if drivers got an itemised bill for their journeys like people do with some mobile phones?

- (1) Strongly agree
 - (2) Tend to agree
 - (3) Neither agree nor disagree
 - (4) Tend to disagree
 - (5) Strongly disagree

 - (6) I would need to know more about this type of system before I could say (Spontaneous only)
 - (7) Don't know (Spontaneous only)
-

ASK IF: NOT housebound

Intro6

If road pricing were introduced, information on where people travelled might need to be kept to work out how much they would need to pay.

ASK IF: NOT housebound

MAE_23

SHOWCARD

*How far do you agree or disagree with the following statement.

It would be OK for some information to be held on where drivers had travelled, as long as there were laws preventing this from being used for any other purpose, or disclosed to anyone else (apart from the driver)?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) I would need to know more about this type of system before I could say (Spontaneous only)
- (7) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_24

SHOWCARD

(How much do you agree or disagree with the following statement.)

*It would be OK for some information to be held on where drivers have travelled, as long as this was held by an organisation independent of the Government?

- (1) Strongly agree
 - (2) Tend to agree
 - (3) Neither agree nor disagree
 - (4) Tend to disagree
 - (5) Strongly disagree

 - (6) I would need to know more about this type of system before I could say (Spontaneous only)
 - (7) Don't know (Spontaneous only)
-

ASK IF: NOT housebound

MAE_25

SHOWCARD

(How much do you agree or disagree with the following statement.)

*It would never be OK for information to be held on where drivers have travelled?

- (1) Strongly agree
 - (2) Tend to agree
 - (3) Neither agree nor disagree
 - (4) Tend to disagree
 - (5) Strongly disagree

 - (6) I would need to know more about this type of system before I could say (Spontaneous only)
 - (7) Don't know (Spontaneous only)
-

ASK IF: NOT housebound

MAE_26

SHOWCARD

(How much do you agree or disagree with the following statement.)

*I would be prepared to accept/It would be acceptable to introduce road pricing as long as there was no overall increase in the amount of taxation paid by motorists as a group, even if this meant some people paying more than they do at present?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree

- (6) I would need to know more about this type of system before I could say (Spontaneous only)
- (7) Don't know (Spontaneous only)

ASK IF: NOT housebound

MAE_27

SHOWCARD

(How much do you agree or disagree with the following statement.)

*I would be prepared to accept/It would be acceptable to introduce road pricing as long as any extra money raised was spent only on roads and transport?

- (1) Strongly agree
- (2) Tend to agree
- (3) Neither agree nor disagree
- (4) Tend to disagree
- (5) Strongly disagree
- (6) I would need to know more about this type of system before I could say (Spontaneous only)
- (7) Don't know (Spontaneous only)